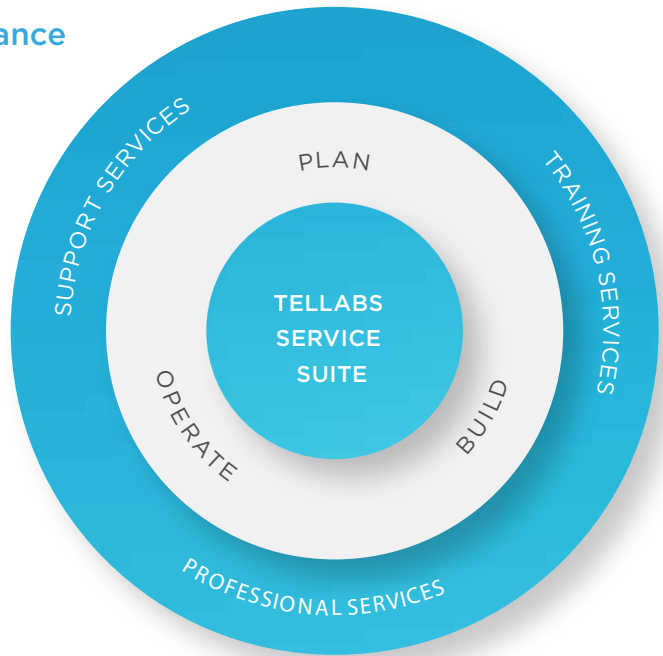


Access for today. Connected for tomorrow.

Customized flexible services to boost performance in every stage of the network life cycle

The benefits of Tellabs Solutions are exciting: simple, stable, secure, sustainable, scalable and smart. Tellabs is with you every step of the way as you plan, build and operate your network to make sure that you're getting the most out of all the advantages that your network has to offer.

The Tellabs Services Suite is a collection of Training Services, Professional Services and Support Services that are easily customized to meet your specific needs. Tellabs seasoned staff works closely with you to understand the goals for your network and the resources who will manage it. Then you get the services that you need to optimize performance in every stage of the network life cycle.



The Tellabs Services Suite is a collection of Training Services, Professional Services and Support Services designed to deliver the benefits of the Tellabs™ Optical LAN solution during the planning, building and operational phases of the network life cycle.

Tellabs expertise in action

Fast and secure access to data and applications is driving demand for better-performing networks throughout enterprises, government and telco companies. Tellabs' sole focus is to deliver that access through our expertise in Optical LAN and FTTx technologies.

When you work with the Tellabs Professional Services team, you're tapping into decades of experience — planning, deploying and supporting networks that are secure, efficient and poised to take on the challenges of the future.



Delivering the benefits of Optical LANs with a mix of service options

Training Services

Specialized training and certifications for every:

Stage in the network life cycle	<ul style="list-style-type: none"> Plan Build Operate
Role in the organization	<ul style="list-style-type: none"> Planners Designers Network support staff Operations managers
Type of training need	<ul style="list-style-type: none"> Structured programs Flexible programs to address specific requirements
Type of training delivery	<ul style="list-style-type: none"> Classes at Tellabs Classes at your facility Virtual classes via Web conferences with a live instructor

Professional Services

The right mix of services delivered by technology experts to ensure successful planning, implementation and operation of your network. Services are customized to meet your specific needs:

- Network Element Upgrades
- Resident Engineer
- Network Planning, Design, Implementation
- Network Monitoring Services
- Management System Service
- Scripting Services

Support Services

Ongoing support services to provide peak performance during the operation and maintenance of the network. Select the option that best meets your specific needs:

The Support Services matrix is structured as follows:

SERVICE LEVEL ↑ + + +	Premium <ul style="list-style-type: none"> Proactive network maintenance support 	Support Package Upgrades <ul style="list-style-type: none"> Expedited Advance Replacement On-site Break/Fix Technician
	Extended <ul style="list-style-type: none"> 24x7 access to Technical Support On-site coverage for critical issues MOST POPULAR SUPPORT OPTION	
	Basic <ul style="list-style-type: none"> Enhanced warranty coverage Business hours access to technical product experts 	
	Warranty <ul style="list-style-type: none"> Standard coverage 	

Take the next step. Contact Tellabs today.



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